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POLICY

RECALL APPOINTMENT POLICY

DEN 006

Due to the overwhelming need for dental services in our target populations in the community, and the limited capacity at present to meet that need, the following policy on recall appointments will be followed:

1. When a patient has completed the treatment plan developed at the new patient exam appointment, the patient will be advised as to an appropriate recall schedule.
2. The Dental Unit will maintain an “active” recall system where phone calls or reminders are sent out reminding the patient of a needed recall exam.



CHIEF EXECUTIVE DIRECTOR

Date: 9-12-16



CHAIR, BOARD OF DIRECTORS

Date: 9-12-16

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