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POLICY AND PROCEDURE

CATEGORIZATION OF SERVICES

DEN 004

Level I – Mandated emergency and primary preventative services. These services will be provided to all qualified patients in accordance with the policy guidelines for each individual procedure. The dental clinics will routinely have on hand all supplies and equipment necessary to complete these procedures and will provide them for the usual dental co-payment.

These services will include:

Emergency Services: Diagnosis and treatment of acute episodic pain, infection, swelling, hemorrhage or trauma.
Emergency or limited exam with appropriate radiographs.
Simple extractions.
Temporary or sedative restorations.
Prosthetic adjustments.
Pulpotomies.
Endodontic access preparation and gross pulpal debridement..
Incision and drainage.
Prescribing of oral antibiotics and pain medication.
Periodontal gross debridement

Primary preventative services:

Oral Health Education to include:

Oral Hygiene Instructions
Dietary Counseling
Trauma Prevention
Fluoridation
Periodontal prophylaxis.
Topical application of fluoride.
Supplemental fluoride prescription.
Oral cancer screenings.
Pit and fissure sealants.

Level II – Basic dental and laboratory services. These services will be provided to all qualified patients unless any exceptions or exclusions are indicated under the policy guidelines for each individual procedure. The dental clinics will routinely have on hand all supplies and equipment necessary to complete these procedures and will provide them for the usual dental co-payment. For those procedures requiring a laboratory service, the patient will be required to pay a lab fee in accordance with the laboratory fee policy in addition to the usual dental co-payment.

These services will include:

Complete initial and recall examinations with appropriate radiographs.
Diagnostic casts.

Surgical extractions.
 Amalgam and composite restorations including crown build-up.
 Prefabricated post.
 Stainless steel crowns.
 Simple one or two canal endodontics.
 Complete dentures.
 Prosthetic repairs.
 Space maintainers.
 Athletic mouthguards.
 Periodontal scaling and root planing.

Level III – Rehabilitative and laboratory services which primarily restore oral structure. These services will be provided to all qualified patients unless any exceptions or exclusions are indicated under the policy guidelines for each individual procedure. The dental clinics may have on hand all supplies and equipment necessary to complete these procedures, but some supplies may need to be ordered on an as needed basis. The patient will be required to pay a lab or supply fee in accordance with the laboratory fee policy in addition to the usual dental co-payment.

These services will include:

Single crowns.
 Fixed bridges.
 Cast inlays or onlays.
 Cast post and core.
 Partial dentures.
 Biopsy, excision of lesion

Level IV – Complex rehabilitative services. These services would not routinely be provided to patients. The dentist in collaboration with the dental director will determine the appropriateness of these services on a case by case basis taking into account the excess clinic time and expense needed to provide these services as well as the skill level of the clinician. The individual needs of the patient should be balanced with the needs of the community when determining the appropriateness of providing these services. The dental clinics may have on hand all supplies and equipment necessary to complete these procedures, but some supplies may need to be ordered on an as needed basis. The patient may be required to pay an additional fee to compensate for additional clinical time, supplies or lab fees in accordance with approved policy in addition to the usual dental co-payment.

These services may include:

Molar endodontics.
 Surgical extractions.
 Apicoectomy.
 Periodontal surgery.
 Orthodontics.
 Complex fixed or removable prosthetic cases.

Cindy Smet
CHIEF EXECUTIVE DIRECTOR

Date: 3-4-11

William Sam
CHIEF DENTAL OFFICER

Date: 3/11/2011

Essi
CHAIR, BOARD OF DIRECTORS

Date: 3, 4, 11

Date: May 6, 2009
Approved – Policy/Compliance Committee

Date: May 20, 2009
Approved - Board of Directors