

Bullhook Community Health Center FAQs

Can I still come to the Bullhook Community Health Center even if I am not low income?

Yes. **EVERYONE IS WELCOME** at Bullhook Community Health Center regardless of financial status. Low income patients may qualify for the sliding fee scale if they are at or below the federal poverty guidelines.

If I have private insurance can I still come to the Bullhook Community Health Center?

Yes. Bullhook Community Health Center offers billing to all private insurance.

What is a federally qualified community health center?

Community health centers are private, not-for-profit, consumer directed health care corporations which provide high quality, cost-effective and comprehensive primary and preventative care to underserved and uninsured people.

How does the sliding fee discount program work?

Patients bring in proof of income, usually three consecutive paycheck stubs or the most recent tax return for all adults in their household that bring in income. For individuals without this documentation, our administrative staff can assist you. Once a patient's income is established, our staff can determine which sliding scale category you fall into and then calculate the discount you are eligible to receive.

Can I use the Bullhook pharmacy if I do not receive services at BCHC?

Yes.

Can I receive a discount on my medication?

Any patient established at BCHC is eligible for a discount through the 340B drug program regardless of income.

What if I need to be referred to a specialist?

Our clinics have arrangements in place with both local and regional specialists and can assist you in accessing this care.

What is primary care?

Primary care is the provision of integrated, accessible health care services by physicians and their health care teams who are accountable for addressing a large majority of personal health care needs, developing a sustained partnership with patients, and practicing in the context of family and community.

What if I suffer from depression?

Our providers can assess and diagnose depression and other mental health needs for established patients, and will work with the patient's behavioral health specialist to ensure coordination and continuity of care.